

Help with using equality rights in welfare benefits

EHRC Advisers Support Helpline

- provides advice on discrimination & human rights issues for advisers & solicitors: staffed by lawyers
- it is not for individual members of the public.

<https://www.equalityhumanrights.com/en/equality-and-human-rights-helpline-advisers>

England: 0161 829 8190 **Wales:** 029 2044 7790

Open Monday to Friday, during core office hours.

EHRC Legal Support Project

- advice & funding for individual social security discrimination claims
- applications from solicitors & specialist advice centres only
- must show a potential breach of part 3 Equality Act 2010.

Email: housingandsocialsecurity@equalityhumanrights.com

<https://www.equalityhumanrights.com/en/legal-casework/legal-support-project/legal-support-project-housing-and-social-security>

Civil Legal Advice Helpline

- provides legal advice on discrimination issues to people who are eligible for legal aid
- eligibility check: <https://www.gov.uk/check-legal-aid>
- access to the service is via the CLA Gateway.

<https://www.gov.uk/civil-legal-advice>

Telephone: 0345 345 4 345 **Minicom:** 0345 609 6677

Monday to Friday: 9am to 8pm, Sat: 9am to 12:30pm

Equality and Advisory Support Service (EASS)

- advises and assists individuals on equality and human rights issues, across England, Scotland and Wales
- can support people who want informal dispute resolution
- does not provide legal advice.

<http://www.equalityadvisoryservice.com>

Freephone: 0808 800 0082 **Text phone:** 0808 800 0084

Monday to Friday: 9am to 7pm, Sat: 10am to 2pm